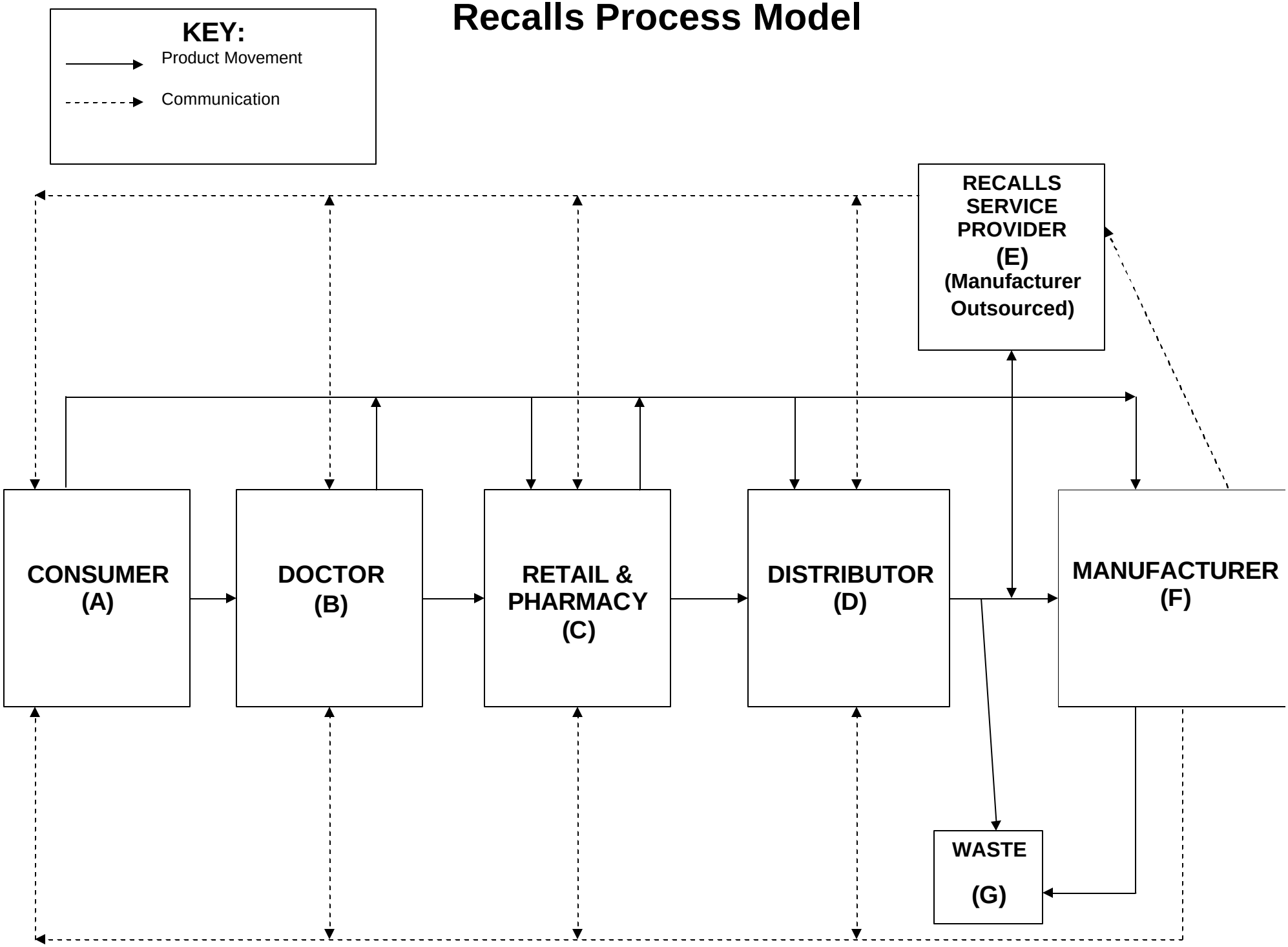Recalls Process Model