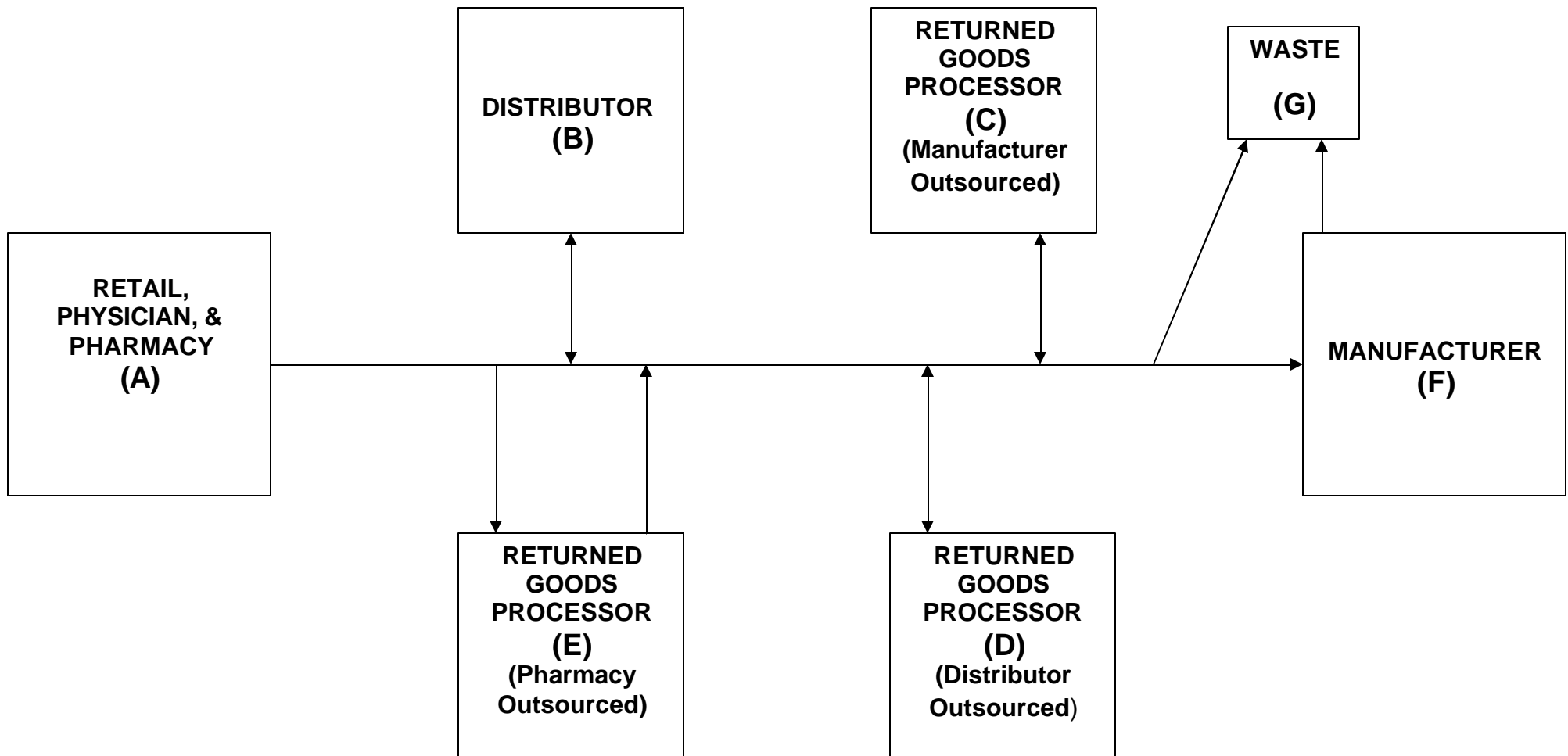


Returns Process Model

Product Flow – Simple View**

Rx, OTC & Biological



**To see the complexity of the Returns Process, please see Page 2.

Returns Process Model

Product Flow – Complex View

Rx, OTC & Biological

